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	Jeff Haly	try Om	h/hons	Xes#3557) Date
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Signature

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. This collection of information is required by 37 CFR 1.17 and 1.27. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

September 12, 2003

If you need assistance in completing this form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.

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E.	Applicant:
	Applicant:

Title:

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Bernasconi et al.

INTERNET-BASED DISPATCHING SYSTEM

Serial No.: 09/641,866

Filing Date: August 18, 2000

Examiner / Unit: C. Bleck/3626

Attorney Docket: 1913-1

CERTIFICATE OF MAILING OR TRANSMISSION

RECEIVED SEP 2 3 2003 GROUP 3600

I hereby certify that this correspondence is being deposited in the United States Postal Service as First Class Mail in an envelope addressed to: BOX NON FEE AMENDMENT, Commissioner for Patents, P O Box 1450, Alexandria, VA 22313, on this 12th day of September, 2003.

Greenleaf

REQUEST FOR CONTINUED EXAMINATION WITH OFFICE ACTION RESPONSE AND AMENDMENT B

September 11, 2003

Sir:

In response to the most recent Office Action of June 18, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks / Arguments begin on page 10 of this paper

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